

#1 Fold Here

Your Access to Baylake Bank,  
24 Hours a Day, 7 Days a Week.

1-800-676-7560

TELEBANC



#2 Fold Here

- Verify balance or interest information.
- Check current deposit rates.
- Find out if a specific check has cleared, or your 10 most recent transactions.
- Transfer funds between your accounts.
- Make a loan payment.
- Leave a message for bank employee.



#3 Cut on dotted line

### Baylake Bank Telebanc

1-800-676-7560

Access Number: \_\_\_\_\_

The Telebanc attendant will guide you through the features with voice instructions. Using the keypad of a touchtone phone, simply press the number of your selection.

For Customers Only

**1**  
For Account Information

**2**  
For Deposit Rates

**5**  
For Miscellaneous Information (location & business hours, current events, or to leave a message)

**9**  
To end this call (or hang up)

**0**  
At any menu, to speak to a Customer Service Representative

Information Available to the Public

Enter your Telebanc Access Number (one of your Baylake Bank account numbers), followed by a # sign

Enter the account type of your access number:

**1**  
Checking Account

**2**  
Savings Account

**3**  
Certificate of Deposit

**4**  
Loan

**9**  
Return to Main Menu

Enter your \*Personal Identification number followed by a # sign (This number is the last 4 numbers of your social security number, until you change this security code.)

**1**  
Checking Information

**2**  
Savings Information

**4**  
Loan Information

**5**  
Change Personal ID message

**6**  
Leave a

**9**  
Return to Main Menu